

Terms & conditions for groups & parties

We are pleased to welcome groups & parties to Clementine. We want you to have the best experience during your visit & kindly ask that you read through these terms & conditions. The conditions are accepted upon confirmation of the reservation.

Reservation for groups

From Monday to Thursday, we are flexible regarding arrival time. Friday & Saturday are especially busy in the restaurant. Here you can choose between:

5:30 PM or 6:00 PM – Your reservation is for 2 hours & 15 minutes

8:30 PM or 9:00 PM onwards – Your reservation is until the restaurant closes.

If you wish to enjoy the evening without a strict time limit, you can reserve a full-evening package from the party menu with a flexible arrival time.

Menu, drinks, & special considerations

Choose the menu from the packages offered in our party menu. The menu must be the same for all groups, but we naturally accommodate for allergens & dietary restrictions. Your final choice, including any special dietary requirements, as well as the final number of guests, must be provided to us at least 7 days before arrival. If you make a reservation with shorter notice, we kindly request this information as soon as possible. If you have any special requests for your event, please don't hesitate to contact us. To provide you with the best experience, we ask that you pre-order drinks. Our recommended drink menus are presented in the party menu, but you can also choose to order a welcome drink or some bottles of wine for the table. You can, of course, order more on the evening. See the full selection in our drinks menu.

Payment

The bill must be paid collectively by one person. We accept most types of credit cards. Credit card fees: All corporate cards, as well as private payment cards issued outside the EU/EEA, will incur a fee. For American Express, all transactions will incur a fee.

Changes & cancellations

Up to 7 days before the event, the number of guests can be adjusted freely, & the reservation can be canceled freely. Adjustments later than this are accepted for up to 5% of the total number until the day before the event. Cancellations later than 7 days before will be invoiced at 75% of the total price, with a minimum of 300 DKK per person. These terms apply regardless of the reason for the reduction/cancellation.

Table arrangement

Groups are always seated together as one group. We do our best, but unfortunately, we cannot guarantee a specific placement in the restaurant. For larger groups, it may be necessary to use multiple tables placed closely together.

We look forward to welcoming you!

Clementine