

# Terms & conditions

## Events, Parties & Gatherings

### Reservation for Events, Parties & Gatherings

At Madklubben Home of Carlsberg, we offer lunch, dinner, and event options for groups of all sizes. A group is defined as 10 people or more. Groups must make reservations in advance, and menu and drinks need to be pre-ordered. Events, parties, and gatherings can be reserved through the sales department at [homeofcarlsberg@madklubben.dk](mailto:homeofcarlsberg@madklubben.dk). Contact us for specific event requests. For groups of 50 people or more, a 20% deposit of the total event price is required upon confirmation of the reservation.

### Food & Drinks

For events, parties, and gatherings, we offer a selection of food and drink packages. These are available on [madklubben.dk](http://madklubben.dk). The menu is seasonal and should be the same for the entire group. However, we accommodate for allergens and dietary restrictions. Orders for food and drinks, as well as information about allergens and dietary restrictions, must be provided and confirmed no later than 7 days before the event.

### Payment

The bill must be paid collectively by one person using a credit card. We accept most types of credit cards. Credit card fees apply to all corporate cards and private payment cards issued outside the EU/EEA. For American Express, a fee is applied to all transactions.

Payment can also be made through prepayment if the amount is received at least 2 full working days before arrival.

Invoicing is only offered to companies that are part of our benefits program and approved partners with prior credit assessment.

For groups of 50 people or more, a 20% deposit of the total event price is required upon confirmation of the reservation.

### Changes & Cancellations

#### Groups of 10-49:

Reservations can be changed and canceled at no charge up to 7 days before the event.

Cancellations later than 7 days before will be billed for the number you provided 7 days before the event. This provided number will be billed as the minimum count for the evening and if you are absent from the event. If no menu has been agreed upon, the billing price will be 600 DKK per person.

The final guest count must be provided 7 days before the event. It can be reduced by up to 5% of the total guest count until the day before the event.

#### Groups of 50 or more:

For groups of 50 people, reservations can be canceled at no charge up to 30 days before, and the deposit will be refunded.

If the event is canceled between 10-29 days before the event, the 20% prepayment deposit and the cost of any external suppliers will be charged.

If the event is canceled later than 10 days before the event, the party will be billed 100% of the per-person price for the number provided 10 days before the event.

The final guest count must be provided 7 days before the event. It can be reduced by up to 5% of the total guest count until the day before the event.

Reductions in guest count and cancellations must be confirmed in writing via email by Madklubben to be valid.

### Seating Arrangement

Groups will always be seated together as a single group. We do our best, but unfortunately, we cannot guarantee a specific placement in the restaurant. Larger groups will often be seated at multiple tables close to each other.

We look forward to welcoming you!

