

HANZŌ

TERMS AND CONDITIONS

We are happy that you wish to dine at Hanzō Frederiksberg. We want you to have a great experience, and kindly ask you to read these terms and conditions.

GROUP RESERVATION

For group reservations on Sunday through Wednesday, we are quite flexible regarding your arrival time. On Thursday, Friday, and Saturday we are extra busy, and can offer one of the following seating times:

- 17.00, 17.30 or 18.00 – The table is yours for 2 hours, 15 minutes
- 20.30 or 21.00 and onwards – The table is yours until the restaurant closes

If you wish to have the table all night, you can book an all-night package with flexible arrival time:

- Sunday-Wednesday DKK 700 per person / DKK 1.000 in November/December
- Thursday-Saturday DKK 1.000 per person / DKK 1.200 in November/December

MENU, DRINKS & DIETARY REQUESTS

Choose your menu from our group menu. The menu must be the same for the entire group, but naturally, we are flexible regarding allergies or other dietary requests. The menu must be ordered 7 days before your visit. If you reserve on shorter notice, please inform us regarding your choice of menu asap.

For the best experience, we ask that you pre-order your drinks. You can choose between our wine packages, but you are also welcome to pre-order welcome drinks or bottles of wine for the table. See the selection in the drinks menu.

PAYMENT

The bill must be paid in a single transaction. We accept most major credit cards. Commercial cards and private cards issued outside EU/EEA will be charged a fee. All transactions on American Express cards are surcharged.

CANCELLATION

The reservation can be cancelled free of charge until 7 days before. The number of guests noted by us 7 days before your visit will be billed as a minimum in the evening. In case you do not show up or if you cancel less than 7 days in advance, you will be charged for this number of guests as well. If you have not pre-ordered a menu, we will charge DKK 450 per person.

SEATING

We always place groups together. However, we cannot promise any specific placement in the restaurant. When hosting large groups, it may be necessary to use two or more tables.

We look forward to welcoming you at our restaurant!